



HANDBOOK

Cross-border transportation



FACTOR COSTS

Handbook of Cross-border transport

>>> Ministry of Transport and Logistics

The Ministry is in charge of formulating and executing government policy across the sectors of road transport, merchant shipping, civil aviation, rail transport, and logistics.

Web portal

Contact : (+212) 537 679 436



Maritime Transport Procedures



The Ministry of Transport and Logistics is represented at the regional level by the Regional Directorate of Transport and Logistics for the Casablanca-Settat Region.



To contact the Regional Directorate of Casablanca-Settat





>>> National Ports Agency

The National Ports Agency functions as the authoritative regulatory body for Morocco's newly established port system, pursuant to Law 15-02. It is vested with the responsibilities of port governance, regulatory oversight, sectoral development, and ensuring compliance with safety, security, and environmental standards. Its remit encompasses all ports within the Kingdom, with the sole exception of Tangier-Med Port, accounting for a total of 37 ports.

Web portal



Contact : (+212) 520 121 314

Port services



Vessel
Movements



List of Authorized
Companies

Investors services



Port Competitiveness
Observatory



Other Services
for Investors

Client services



Port Access Authorization
Request



Import and Export
Container Status





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>>> PORTNET SA

PORTNET SA is a Single Window platform initiated in 2008 by the National Ports Agency, resulting from the strategic alliance between port communities and the international trade sector. It is a Moroccan government tool designed to implement multiple sectoral strategies aimed at improving the business climate, facilitating trade, enhancing port and logistics competitiveness, and fostering innovation in e-government services.

PortNet enables data exchange at the regional level through interoperability with the Single Window systems of other countries, thereby simplifying and integrating end-to-end logistics and trade chains between suppliers and their international clients.

Currently, PortNet has surpassed 50 000 users, including over 45 000 importers and exporters, 1500 freight forwarders, 20 banks, and more than 43 government administrations.

Web portal



Customer Service and Support



Electronic Services



Logistics and Foreign Trade
Formalities and Procedures
Accompanying Import-Export
Operations



Subscription to PortNet
and Customs Services



PortNet Single Window
(International Procedures)



Other
services



>>> Customs and Indirect Tax Administration

The agency is responsible for the collection of customs duties and taxes, the enforcement of fiscal and parafiscal obligations, the prevention of illicit trafficking, and the control of goods and individuals at national borders. It is also entrusted with high-priority economic and security missions, notably the prevention of money laundering and the combat against counterfeiting.

Web portal

Contact : (+212) 537 579 000



Services for Businesses and Professionals



Customs Formalities
for Businesses



Freight Forwarders'
Customs Procedures



Automated Networked
Customs Database



Online Import Goods
Clearance Assistant



ADIL – Online Assistant for
Import Customs Clearance



Other online
services

At the regional level, the Customs and Indirect Tax Administration is represented by the Casablanca-Settat Regional Directorate of Customs and Indirect Taxes.

Contact : (+212) 522 224 113





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>>> MARSA MAROC

Marsa Maroc is a multi-traffic port operator established in 2006, holding the leading position in port operations in Morocco, with a significant presence across all commercial ports in the country as well as at the Port of Cotonou in Benin.

Web portal

Contact : (+212) 522 317 111



Cargo Services



Vessel Services



Official Service Fees

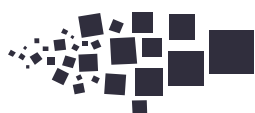


Destination / Origin

Destination / Origin	Shipping Transit Time
Shanghai	38-42 days
Singapour	35-40 days
Mumbai	30-35 days
Rotterdam	12-14 days
Le Havre	10-12 days
Los Angeles	35-40 days
Barcelone	4-7 days

Source: Based on the official websites of sector operators

Note: The above transit times exclude operations occurring before and after freight handling, including customs clearance.



>>> MARSA MAROC

Key Phases of Maritime Transport

Phases	Details
Container Freight Station (CFS) – Closing	6–9 days prior to the vessel's departure
Vessel Transit Time	Subject to destination
Vessel Arrival and Discharge	Up to 48 hours
Freight Haulage and Transit	Usually the same day
Container Unloading	1 day
Subsequent Delivery	24–48 hours

Source: Based on the official websites of sector operators

Note: The above information is indicative and provided for guidance purposes, according to the transit operators.

Logistics Flow Costs

Inbound Costs: From Casablanca Port to 30 km distance

Shipping Cost per -40foot Container	Handling Cost	Cost of Storage per Unit per Day
• 2,205.49 MAD excl. VAT / Full Unit • 1,029.22 MAD excl. VAT / Empty Unit	2,249.60 MAD excl. VAT / Unit	• For $n \leq 5$ days: 71.47 MAD excl. VAT / Unit/Day • For $5 < n \leq 15$ days: 149.84 MAD excl. VAT / Unit/Day • For $n \geq 15$ days: 57.27 MAD excl. VAT / Unit/Day Exemption period: • Imports: 5 working days from the date of goods acknowledgment.



FACTOR COSTS

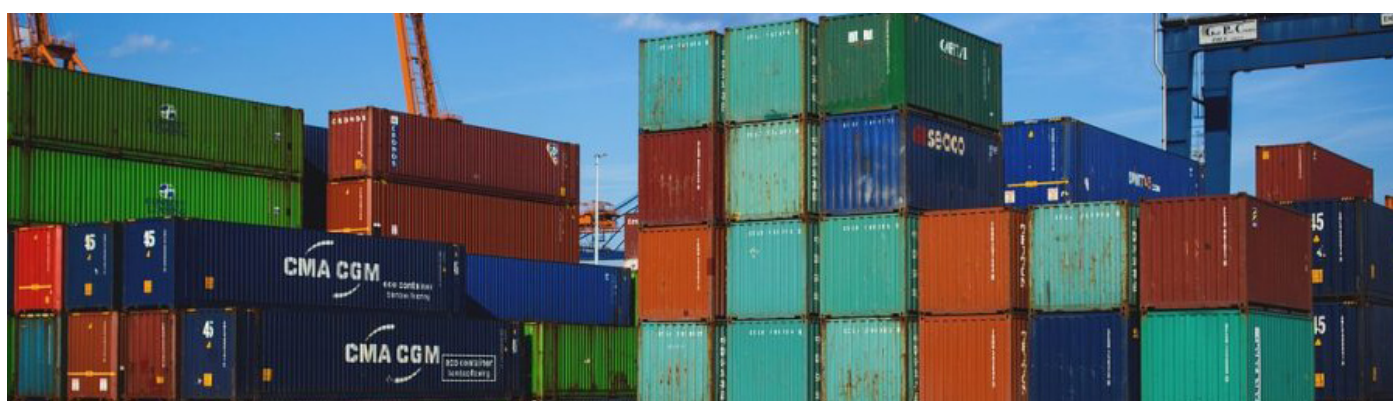
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>>> MARSA MAROC

Logistics Flow Costs

Outbound Costs: From Casablanca Port to 30 km distance

Shipping Cost per -40 foot Container	Handling Cost	Storage Cost per Unit/Day
• 1,981.46 MAD excl. VAT / Full Unit • 1,029.22 MAD excl. VAT / Empty Unit	2,021.09 MAD excl. VAT / Unit	Per Unit/Day : • For $n \leq 5$ days: 71.47 MAD excl. VAT / Unit • For $5 < n \leq 15$ days: 149.84 MAD excl. VAT / Unit • For $n \geq 15$ days: 57.27 MAD excl. VAT / Unit Export Exemption Period: 6 working days from the deposit date of the first package. Full containers not being removed after the 15th day are transferred to a designated "Long-Term Storage Area", subject to a transfer fee of MAD 1,142.67 for 40-foot containers.



Thanks for your time and attention You can reach us at:

Casablanca-Settat Regional Investment Center

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www.cri-accompagnement.casainvest.ma

www.edata.casainvest.ma

www.qimam.ma

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